Please enter your 9 digit, ASU Banner ID.

Appalachian State University
2010 Sophomore Survey

Section A: Academic Environment and Advising

Please rate your overall satisfaction with instructors on your campus for each of the following:

	Very satisfied	*Satisfied*	*Neither satisfied nor dissatisfied*	*Dissatisfied*	*Very dissatisfied*
Their ability to motivate me to do my best	○	○	○	○	○
How carefully they explain the expectations of student performance in the course	○	○	○	○	○
How well they explain course material	○	○	○	○	○
The extent to which they encourage class discussion	○	○	○	○	○
How effectively they use instructional technology in teaching and learning activities	○	○	○	○	○
How quickly they provide feedback on my work	○	○	○	○	○
The helpfulness of their feedback on my work	○	○	○	○	○

Section A: Academic Environment and Advising

Please rate the extent to which you agree or disagree with each of the following:

	Strongly agree	*Agree*	*Neither agree nor disagree*	*Disagree*	*Strongly disagree*
I consider what I have been learning in my classes valuable	○	○	○	○	○
My experiences at ASU have stimulated interest in an intended field of study	○	○	○	○	○
I am able to freely explore academic interests at ASU	○	○	○	○	○
Students at ASU are encouraged to ask questions	○	○	○	○	○
Students at ASU are given meaningful answers to the questions they ask	○	○	○	○	○
At ASU, students are invited to share their ideas and knowledge	○	○	○	○	○

Section A: Academic Environment and Advising

How many of your classes at ASU do you feel have been too large for you to learn effectively?

- ○ *None*
- ○ *One*
- ○ *Two*
- ○ *Three*
- ○ *Four or more*

In how many of your classes at ASU have you had difficulty understanding the spoken English of an instructor?

- ○ *None*
- ○ *One*
- ○ *Two*
- ○ *Three*
- ○ *Four or more*

Which of the following choices best reflects your primary source for <u>academic advising</u> during your sophomore year?

- ○ *Faculty member in my department*
- ○ *Professional advisor in my department or college*
- ○ *Centralized or campus-wide advising service (with personal contact)*
- ○ *ASU web-based advising site (no personal contact)*
- ○ *Other*

What was your "other" primary source for academic advising?

Section A: Academic Environment and Advising

Please rate your level of satisfaction with the person or office serving as your designated primary source for academic advising/guidance.

	Very satisfied	*Satisfied*	*Neither satisfied nor dissatisfied*	*Dissatisfied*	*Very dissatisfied*
Accessibility of my primary advisor	○	○	○	○	○
Amount of time I am given during advising sessions	○	○	○	○	○
Advisor's concern with my academic success	○	○	○	○	○
Advisor keeping me informed about my academic progress	○	○	○	○	○
Advisor's knowledge about university rules and procedures	○	○	○	○	○
Advisor providing me with the information I need about academic courses and programs	○	○	○	○	○
Advisor's knowledge about the requirements for my current major or major of interest	○	○	○	○	○
Advisor's knowledge about general education and other degree requirements	○	○	○	○	○
Advisor knowing whom to contact to help me with non-academic problems	○	○	○	○	○
educational enrichment opportunities (e.g., internship, service learning, clubs related to my major)	○	○	○	○	○
Advisor's knowledge about post-graduation educational options (e.g., graduate school)	○	○	○	○	○
Advisor's knowledge about post-graduation employment options	○	○	○	○	○

Section B: Help Outside the Classroom

Please rate your satisfaction with each of the following:

Academic Assistance /Tutoring

	Very satisfied	*Satisfied*	*Neither satisfied nor dissatisfied*	*Dissatisfied*	*Very dissatisfied*	*Don't know/ NA*
Availability of academic assistance or tutoring services on campus	○	○	○	○	○	○

Academic assistance or tutoring services you have received on campus for help with:

Writing	○	○	○	○	○	○
Reading	○	○	○	○	○	○
Mathematics	○	○	○	○	○	○
Science	○	○	○	○	○	○
Foreign language	○	○	○	○	○	○
Study skills	○	○	○	○	○	○

Section B: Help Outside the Classroom

Please rate your satisfaction with each of the following:

Research Support

	Very satisfied	*Satisfied*	*Neither satisfied nor dissatisfied*	*Dissatisfied*	*Very dissatisfied*	*Don't know/ NA*
Opportunities to be actively involved with faculty on their research	○	○	○	○	○	○
Access to up-to-date facilities such as labs, studios, and research centers	○	○	○	○	○	○

Library

	Very satisfied	*Satisfied*	*Neither satisfied nor dissatisfied*	*Dissatisfied*	*Very dissatisfied*	*Don't know/ NA*
Helpfulness of staff	○	○	○	○	○	○
Space for individual student work	○	○	○	○	○	○
Space for group work	○	○	○	○	○	○
Training/instruction for using library and information resources	○	○	○	○	○	○
Availability of information/material I need for my class assignments	○	○	○	○	○	○
Access to online library resources	○	○	○	○	○	○
Hours of operation	○	○	○	○	○	○

Section B: Help Outside the Classroom

Please rate your satisfaction with each of the following:

Career Services

	Very satisfied	*Satisfied*	*Neither satisfied nor dissatisfied*	*Dissatisfied*	*Very dissatisfied*	*Don't know/ NA*
Helpfulness of staff	○	○	○	○	○	○
Information on internships, co-ops, and other career-related experiences	○	○	○	○	○	○
Access to employment opportunities (e.g., career fairs, interviews, job listings, etc.)	○	○	○	○	○	○
Help in preparing for interviews, resumes, etc.	○	○	○	○	○	○
Availability of career resources online	○	○	○	○	○	○

Section B: Help Outside the Classroom

Please rate your satisfaction with each of the following:

Information Technology

	Very satisfied	*Satisfied*	*Neither satisfied nor dissatisfied*	*Dissatisfied*	*Very dissatisfied*	*Don't know/ NA*
Training on the technology that I am required to use in my courses	○	○	○	○	○	○
Assistance from the Technology Support Services helpdesk in solving my technology problems	○	○	○	○	○	○
Hours of operation for university computer labs	○	○	○	○	○	○
Availability of equipment and software in university computer labs to meet my needs	○	○	○	○	○	○
Availability of wireless access on campus	○	○	○	○	○	○
Online course management system(s) used in my classes (i.e AsULearn)	○	○	○	○	○	○
Effectiveness of information technology in improving my learning experience	○	○	○	○	○	○

Section C: Other Offices That Serve You

These next questions ask for your opinion first about the services provided by various other offices on campus, and then about the staff associated with those offices.

Please rate your satisfaction with the services provided by the following offices on campus.

	Very satisfied	*Satisfied*	*Neither satisfied nor dissatisfied*	*Dissatisfied*	*Very dissatisfied*	*Don't know/ NA*
Financial Aid: Application/award process	○	○	○	○	○	○
Financial Aid: Disbursement process	○	○	○	○	○	○
Cashier/Student Accounts/Billing Office	○	○	○	○	○	○
Registrar's Office	○	○	○	○	○	○
Bookstore	○	○	○	○	○	○
Health Services	○	○	○	○	○	○
Counseling (personal, interpersonal, or psychological)	○	○	○	○	○	○
Housing and Residence Life	○	○	○	○	○	○
Campus recreation	○	○	○	○	○	○
Dining Services	○	○	○	○	○	○
On-campus shuttle/transportation services (AppalCart)	○	○	○	○	○	○
Campus Police Department	○	○	○	○	○	○
Parking	○	○	○	○	○	○

Section C: Other Offices That Serve You

These next questions ask for your opinion first about the services provided by various other offices on campus, and then about the staff associated with those offices.

	Excellent	*Good*	*Average*	*Fair*	*Poor*	*No experience to judge*
Financial Aid: Application/award process	○	○	○	○	○	○
Financial Aid: Disbursement process	○	○	○	○	○	○
Cashier/Student Accounts/Billing Office	○	○	○	○	○	○
Registrar's Office	○	○	○	○	○	○
Bookstore	○	○	○	○	○	○
Health Services	○	○	○	○	○	○
Counseling (personal, interpersonal, or psychological)	○	○	○	○	○	○
Housing and Residence Life	○	○	○	○	○	○
Campus recreation	○	○	○	○	○	○
Dining Services	○	○	○	○	○	○
On-campus shuttle/transportation services (AppalCart)	○	○	○	○	○	○
Campus Police Department	○	○	○	○	○	○
Parking	○	○	○	○	○	○

Section C: Other Offices That Serve You

How satisfied are you with the ease with which you can navigate through the following online services?

	Very satisfied	*Satisfied*	*Neither satisfied nor dissatisfied*	*Dissatisfied*	*Very dissatisfied*	*Don't know/ NA*
Student Accounts section of AppalNet	○	○	○	○	○	○
Financial Aid section of AppalNet	○	○	○	○	○	○
Web Registration System (WRS)	○	○	○	○	○	○

Section D: Campus Safety

In questions 1a through 1h, please consider "day/early evening" to be 7:00am to 8:00pm, and "night" to be after 8:00pm and before 7:00am.

In general, how safe do you feel:

	Very safe	*Pretty safe*	*Not very safe*	*Not at all safe*	*Not applicable*
In campus residence halls **during the day/early evening**	○	○	○	○	○
In campus residence halls **at night**	○	○	○	○	○
Using the parking lots, garages, and /or decks on campus **during the day/early evening**	○	○	○	○	○
Using the parking lots, garages, and /or decks on campus **at night**	○	○	○	○	○
In non-residence buildings on campus **during the day/early evening** (e.g., classrooms, libraries, etc.)	○	○	○	○	○
In non-residence buildings on campus **at night** (e.g., classrooms, libraries, etc.)	○	○	○	○	○
Outside on the grounds of the campus **during the day/early evening**	○	○	○	○	○
Outside on the grounds of the campus **at night**	○	○	○	○	○

Section D: Campus Safety

How satisfied are you with the following?

	Very satisfied	*Satisfied*	*Neither satisfied nor dissatisfied*	*Dissatisfied*	*Very dissatisfied*
Availability of public information about crimes on campus	○	○	○	○	○
Availability of information about crime prevention and safety on campus	○	○	○	○	○

If you observed someone on campus behaving suspiciously or in a threatening manner, would you know how to report it?

- ○ *Yes*
- ○ *No*

If you observed someone on campus behaving suspiciously or in a threatening manner, how likely would you be to report it to a campus authority?

- ○ *Very likely*
- ○ *Somewhat likely*
- ○ *Somewhat unlikely*
- ○ *Very unlikely*

Section E: On- and Off-Campus Activities

About how often during the typical year do you attend or participate in each of the following campus activities?

	1 or more times weekly	*2-3 times a month*	*Once a month*	*2-3 times a semester*	*1-2 times a year*	*Never*
Workshops, seminars, speakers, etc. outside of class	○	○	○	○	○	○
University sponsored art events (e.g., plays, musical performances, exhibits)	○	○	○	○	○	○
Multicultural/diversity events/programs	○	○	○	○	○	○
Community service/volunteer work	○	○	○	○	○	○
Intramural activities (including club and recreational sports)	○	○	○	○	○	○
Co-curricular activities (e.g., University-sponsored student organization, student government, Greek life)	○	○	○	○	○	○
Intercollegiate athletic events	○	○	○	○	○	○

Section E: On- and Off-Campus Activities

Please rate your overall satisfaction with:

	Very satisfied	*Satisfied*	*Neither satisfied nor dissatisfied*	*Dissatisfied*	*Very dissatisfied*
Weekend activities on campus for students	○	○	○	○	○
The ease with which I can get involved in campus organizations	○	○	○	○	○
Opportunities on campus to interact with or learn from people from a range of racial/ethnic or cultural backgrounds	○	○	○	○	○
Opportunities on campus to develop leadership skills	○	○	○	○	○

Section F: Conclusions

To what extent do you agree or disagree with each of the following:

	Strongly agree	*Agree*	*Neither agree nor disagree*	*Disagree*	*Strongly disagree*
I am confident that I made the right decision to attend Appalachian.	○	○	○	○	○
I believe I was academically prepared to attend Appalachian.	○	○	○	○	○
I feel I belong at Appalachian.	○	○	○	○	○
I will have the financial resources I need to finish college.	○	○	○	○	○

While school has been in session this academic year, about how many hours per week have you spent working for pay on campus?

- ○ *0*
- ○ *1-5*
- ○ *6-10*
- ○ *11-15*
- ○ *16-20*
- ○ *21-25*
- ○ *26-30*
- ○ *More than 30*

While school has been in session this academic year, about how many hours per week have you spent working for pay off campus?

- ○ *0*
- ○ *1-5*
- ○ *6-10*
- ○ *11-15*
- ○ *16-20*
- ○ *21-25*
- ○ *26-30*
- ○ *More than 30*

Section F: Conclusions

How does your job affect your school work?

- ○ *I do not have a job.*
- ○ *My job does not interfere with my school work.*
- ○ *My job takes some time away from my school work.*
- ○ *My job takes a lot of time away from my school work.*

Which of the following best describes your current educational plans?

- ○ *I expect to be continuously enrolled at this Appalachian until I graduate (including co-ops, internships, student teaching, etc.).*
- ○ *I expect to graduate from Appalachian, but I plan to take some time off between semesters.*
- ○ *I expect to transfer to another college or university in order to pursue my desired major.*
- ○ *I expect to transfer to another college or university for reasons unrelated to the major I want to pursue (i.e., financial, personal, social, etc.).*
- ○ *I do not expect to complete a degree at Appalachian or at any other college or university in the foreseeable future.*
- ○ *I am not sure about my educational plans at this point.*

Section G: Summer Reading Items

How much of your Summer Reading book, "The Glass Castle", did you read either during the summer or during your freshman year?

- ○ *All of it*
- ○ *More than 1/2*
- ○ *Less than 1/2*
- ○ *None*

Please rate your satisfaction with the discussion of the book during the 2008 Phase 2 Orientation.

- ○ *Excellent*
- ○ *Good*
- ○ *Poor*
- ○ *Did not attend*

Section G: Summer Reading Items

How much was the book and its ideas used or referred to in your classes and/or academic activities during your freshman year?

- ○ *A great deal*
- ○ *Some*
- ○ *Very Little*
- ○ *None*

How much did you discuss the book and its ideas with others outside of formal classroom time?

- ○ *A great deal*
- ○ *Some*
- ○ *Very Little*
- ○ *None*

Please rate your satisfaction with the fall 2008 Convocation and the speaker's (Jeannette Walls) presentation.

- ○ *Excellent*
- ○ *Good*
- ○ *Poor*
- ○ *Did not attend*

Section H: International Studies Items

"International competencies" include knowledge of foreign cultures, their histories, languages, and experience living and working in a country other than the U.S. How important are "international competencies" to your undergraduate program of study?

- ○ *Very important*
- ○ *Somewhat important*
- ○ *Not very important*
- ○ *Not important*

To what extent do you think your college education has prepared you for the "global markeplace" in which we will all seek employment and work after graduation?

- ○ *Don't know*
- ○ *Very much*
- ○ *Somewhat*
- ○ *Very little*
- ○ *Not at all*

How many of your instructors or academic advisors have talked with you about the importance of international education and your personal international academic experience?

- ○ *0*
- ○ *1-2*
- ○ *3-5*
- ○ *All have at least mentioned*

Section H: International Studies Items

How important is foreign language preparation to your future success?

- ○ *Very important*
- ○ *Somewhat important*
- ○ *Not very important*
- ○ *Not important*

Do you know where to go on campus to find out about study abroad opportunities?

- ○ *Yes*
- ○ *No*

Have you already planned or do you plan to participate in a study abroad program during your Appalachian career?

- ○ *Yes*
- ○ *No*

Did the availability of International programs at Appalachian influence your decision to attend Appalachian?

- ○ *Yes*
- ○ *No*

Additional Comments

Please elaborate on any answers that require it.